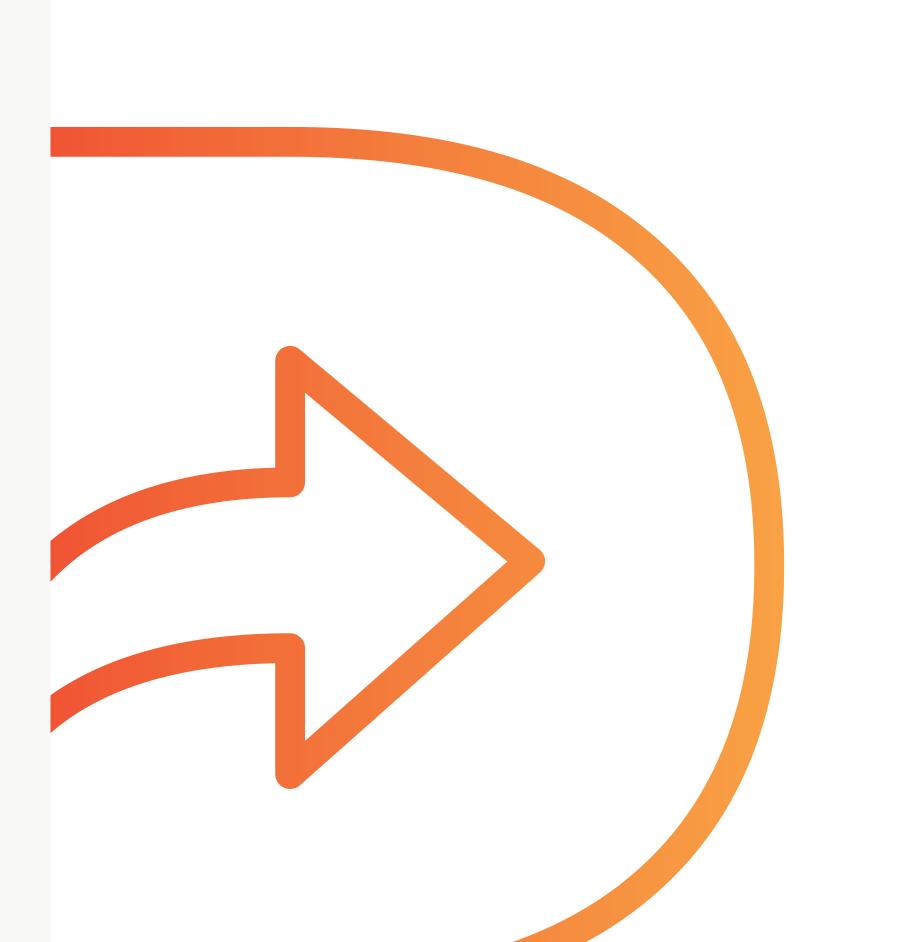


## Introduction

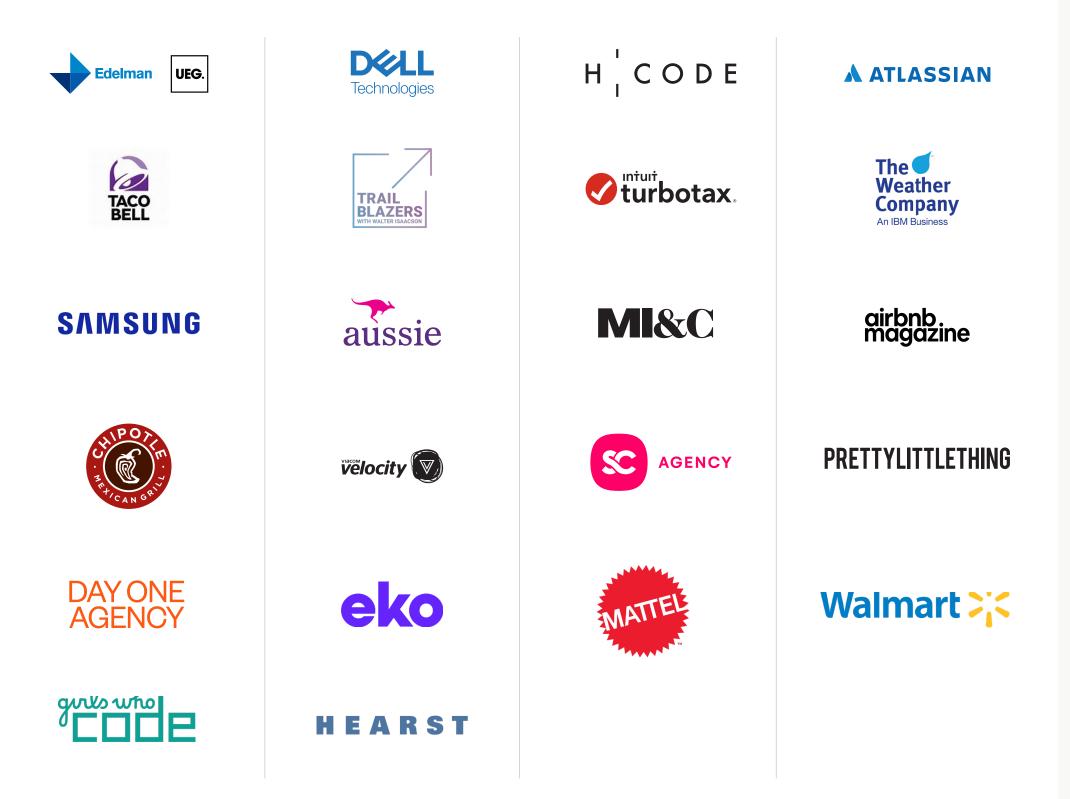
This year's **Digiday Content Marketing Awards** honor a wide variety of brands, agencies and studios. Honorees tackled countless social channels and content formats, ranging from live streaming to documentaries to experiential activations and even graphic novels.

Successful content marketing has always found itself inextricably connected to the ideals and concerns of audiences. And the stellar efforts of this year's awardees make one thing clear: In today's era, those ideals revolve around social consciousness, and are rooted in a desire for a brighter future. A vital trend: winners seized on urgent subjects ranging from climate change to justice and equality. The 2020 Digiday Content Marketing Awards winners envisioned what that future could be, and showed it to us.

Use this guide to explore all the winners of the 2020 Content Marketing Awards. In each section you'll find a quick rundown of the campaigns, along with insights into why they won and what we can learn from them. Put these ideas to work, and we hope to see your campaigns among the honorees in future Content Marketing Awards.



## Campaigns



The year's best campaigns mastered several approaches to successful content marketing. First: If you have a great product, don't pitch it — showcase it. On a deeper level, these campaigns also shared common threads. Specific resonance with an audience — whether personal or cultural — drove engagement for these winners. Authenticity and expertise, often encountered together, proved powerful tools for the campaigns. And, if an advertiser's audience has a great story to tell, campaigns thrive when they provide a place for UGC to tell that story.



## **Best Experiential Marketing Campaign**

**United Entertainment Group and Edelman** 



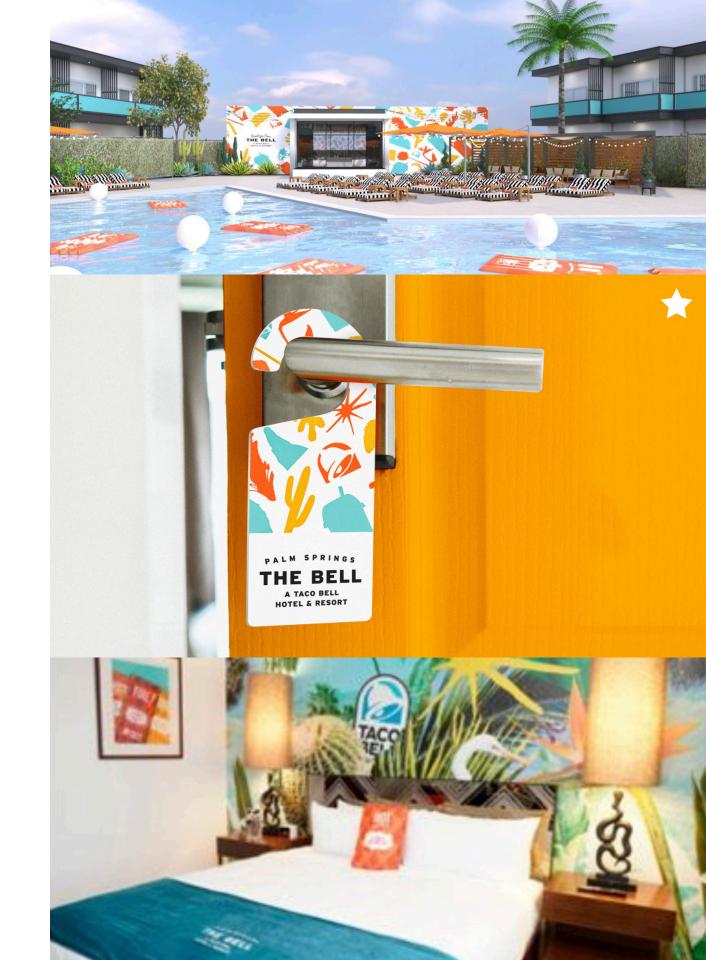


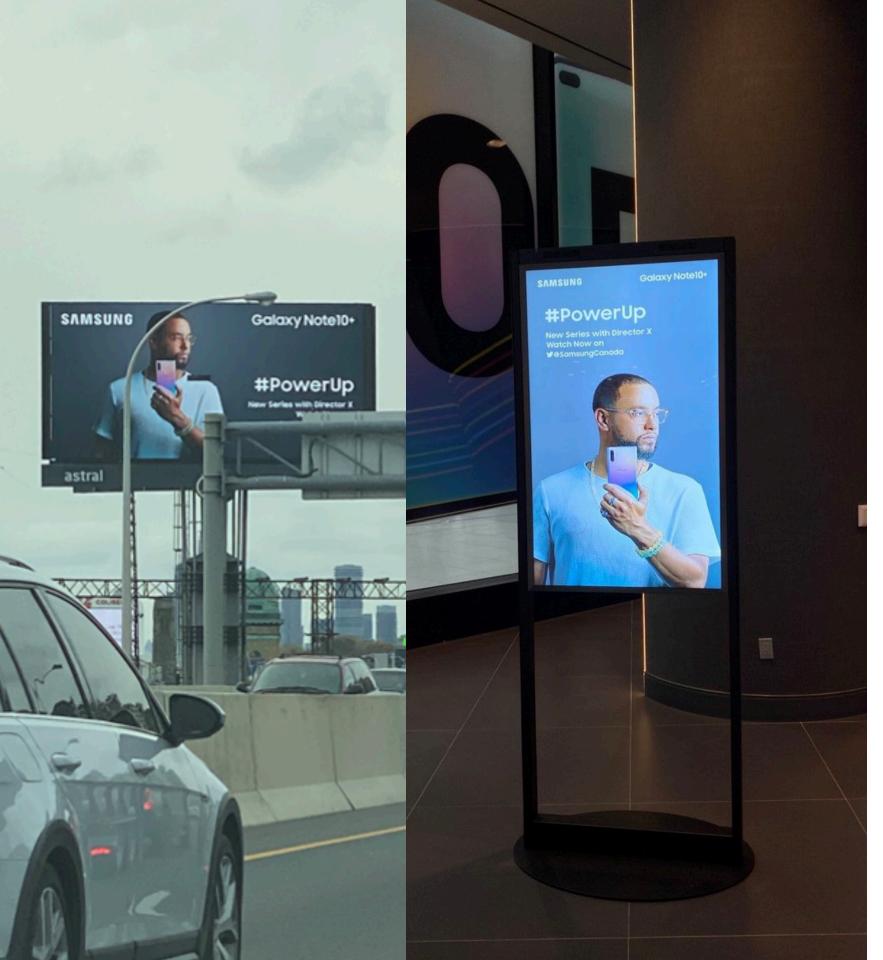
### The Bell: A Taco Bell Hotel and Resort

In August 2019, Taco Bell decided to try its hand at something new: hotel management. And while the average time spent at a Taco Bell drive-through amounts to roughly three minutes, the company's new Palm Springs resort took things to a new level, selling out all its reservations in only two. Fans were served poolside menu items and exclusive recipes that then debuted at The Bell.

### Insights

Taco Bell delivered a master class in experiential marketing, driving more than 4.4 billion impressions, more than 5,000 media stories and creating the biggest sales quarter in the company's history. Driving independent media coverage can be worth a whole lot more than traditional paid marketing.





## **Best New Product or** Launch Campaign **Samsung Canada**

### **SAMSUNG**

### **#PowerUp**

At launch, Samsung targeted the new Galaxy Note10+ device toward a premium market of content creators with the goal of better helping them tell their stories. Across four episodes of a new video series, filmmaker Director X coached three up-and-coming music video directors on how to shoot and edit professional quality video on a Note 10+.

### Insights

The #PowerUp campaign is a classic example of show don't tell. Samsung demonstrated just what the company's new device was capable of. If you've got a great product, stand back and let it speak for itself.

## Most Effective/Measurable Campaign

**Day One Agency and Chipotle Mexican Grill** 



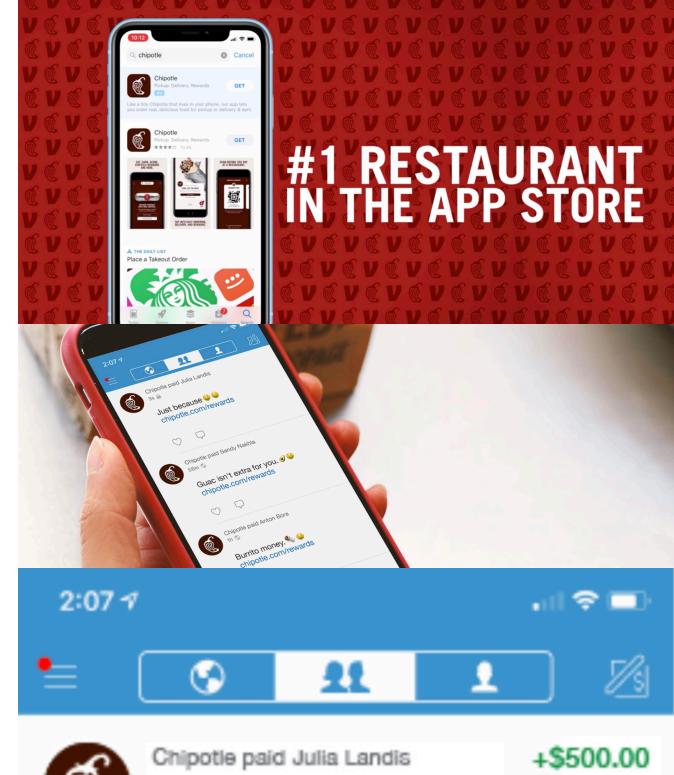


### **Chipotle Rewards Program**

In the spring of 2019, Chipotle launched its first loyalty program — and then swore off paid advertising altogether. In a first-of-its-kind partnership with Venmo, the brand paid its fans instead. By visiting ChipotleRewardsMe.com, fans could sign up for Chipotle's new loyalty program and also sign up for a chance to win as much as \$500, which Venmo deposited into their accounts as their friends looked on with envy. The campaign drove more than 1 million enrollments in its first week.

### Insights

By partnering with the most socially connected payment app in existence, Chipotle turned a loyalty program into a powerful case of FOMO. It's good to reward your fans — and real rewards draw new fans into the fold.





Yes this is real life. 💰 💰 💰



## **Best Branded Content** Series | B2B **Dell Technologies**





### **Trailblazers**

A new podcast hosted by acclaimed journalist and historian Walter Isaacson covered the history of industries, technologies and crucial cultural moments — from the advent of batteries to the downfall of Blockbuster, to the rise of dating apps.

### Insights

With its authoritative podcast, Dell turned to a respected historian to showcase its technological expertise. Nothing says thought leadership like an encyclopedic knowledge of your industry's history.

## **Best Branded Content Series | B2C**

Viacom Velocity and Procter & Gamble (Aussie)



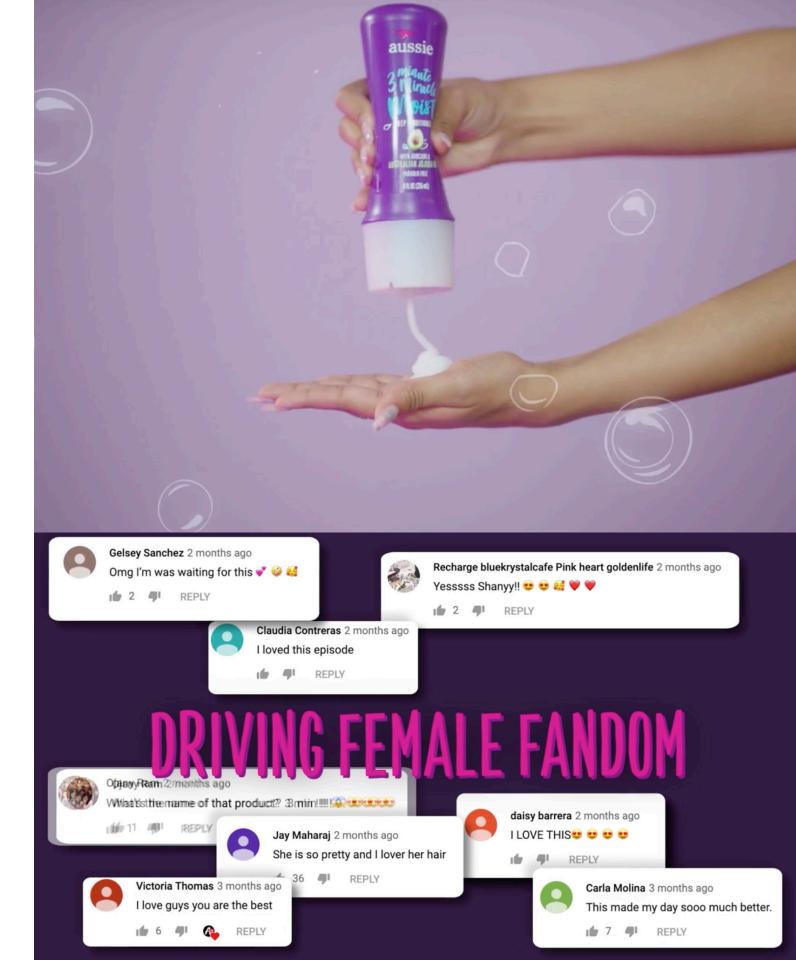


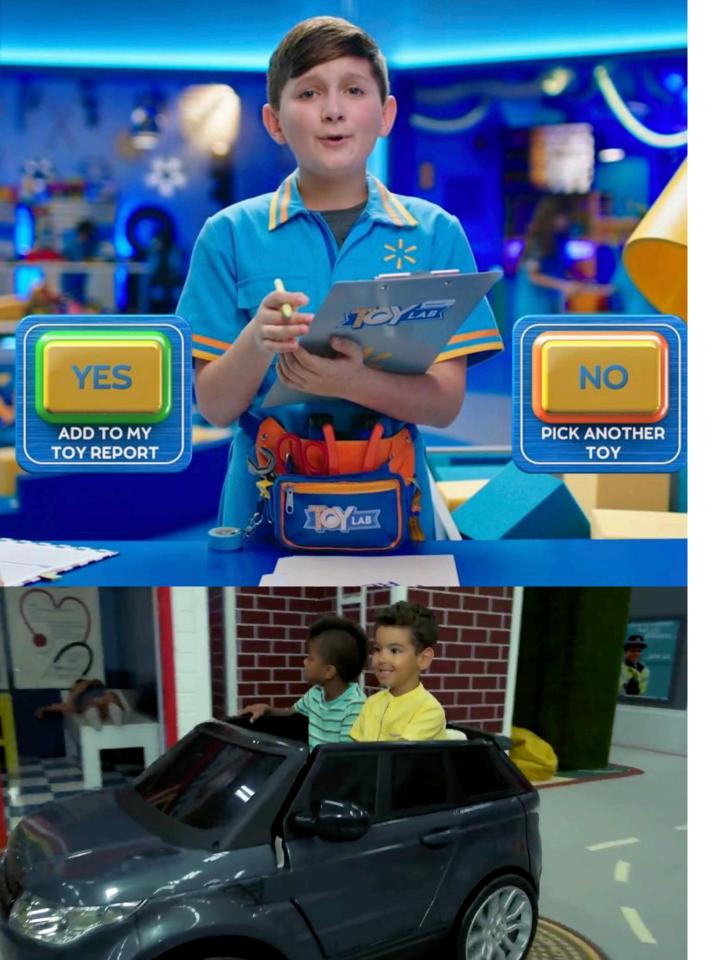
### **Aussie: She's the B'Auss**

P&G's haircare brand Aussie partnered with Viacom Velocity to bring the brand to the forefront of Gen Z life while driving consideration and purchase of the 3 Minute Miracle Moist product line. The campaign hinged on 'She's the B'Auss,' a three-episode YouTube series featuring advice on relatable topics like starting a new career and dealing with bullies. The series drove five million views and 17 million impressions.

### Insights

With an all female crew and subject matter that heavily resonated with a young female audience, Viacom Velocity and P&G proved that you can reach the haircare-obsessed without just talking about hair care. Striking an authentic chord with your audience often beats trumpeting your product's virtues.





## **Best Interactive Content Piece or Series**

**Eko, Walmart and Mattel** 

eko Walmart

### **KidHQ**

Interactive branded video experience KidHQ launched during the 2019 holiday season. Powered by interactive video pioneer Eko, the campaign featured a multi-floor virtual toy store for kids. With nothing but a smartphone screen, kids could explore branded experiences from Walmart and Mattel, then share their "Toy Report" wish list to help parents discover what their kids wanted for the holidays. All told, 139,000 wish lists were shared.



### Insights

With a fully interactive virtual experience, the teams developed an alternative to visiting Santa for the digitally plugged-in Alpha generation. Nothing drives holiday toy purchases like empowering kids to simplify their parents' seasonal shopping trips.

## **Best Influencer-Generated Content**

**H** Code and TurboTax

HCODE 

### **#TaxMitos**

With the #TaxMitos campaign, H Code and Turbo Tax leveraged Hispanic influencers to address key entry barriers for the U.S. Hispanic community when it came to tax filing. The campaign addressed topics such as fear and uncertainty. Running across Instagram, Facebook and YouTube, it landed nearly 3.5 million impressions — about double the initial goal.

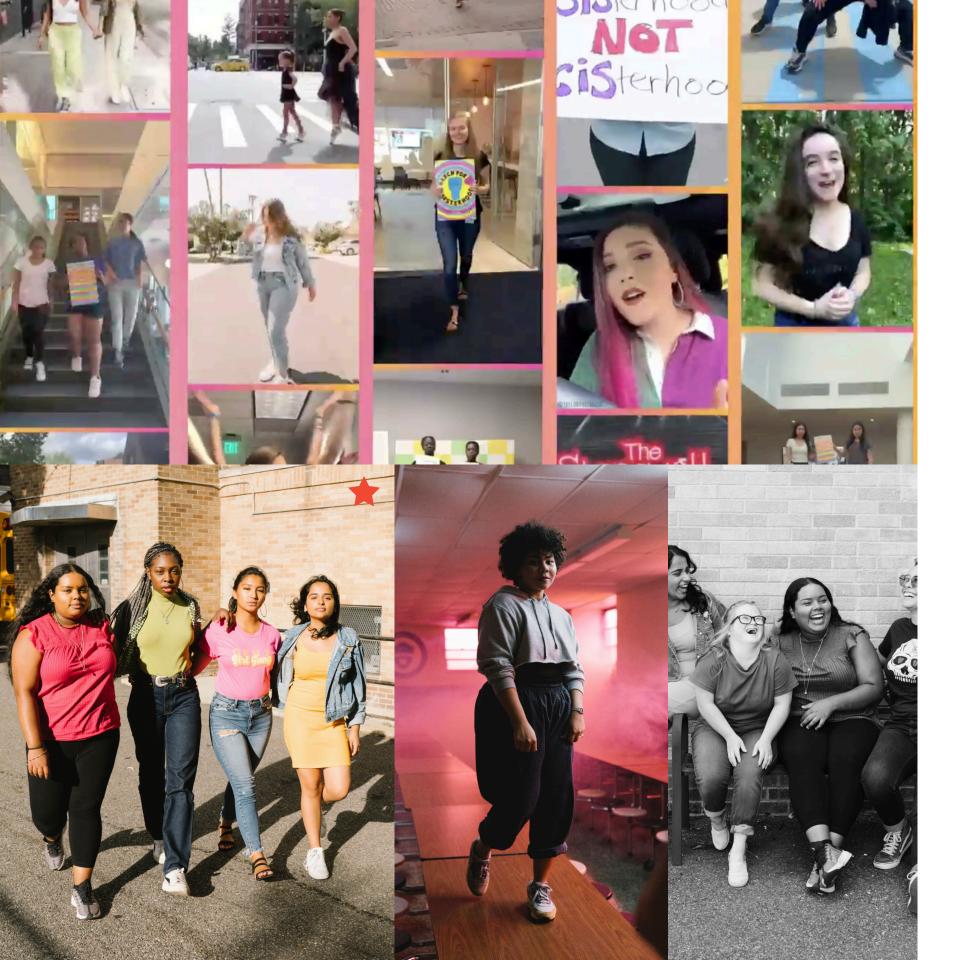
### Insights

Using culturally relevant influencers and a comic tone to address a decidedly heavy topic, H Code and TurboTax proved that humor is powerful — and cultural resonance even more so.









## **Best User-Generated** Content

**Girls Who Code** 

## **MI&C**

### **#MarchForSisterhood**

Nonprofit organization Girls Who Code launched its #MarchForSisterhood campaign to advance its twin goals of closing the gender gap in technology and changing the image of what a programmer looks like. The digital march enabled allies to bring global awareness to the issues they cared about most by submitting a march video with the hashtag #MarchForSisterhood. The campaign generated nearly 1 billion impressions.

# **Moving Image & Content and**



### Insights

By taking its march into digital terrain, Moving Image & Content and Girls Who Code bridged the gap between online and offline activism — and they empowered their audience to tell their stories, which is central to reaching for impressioncounts like the ones this campaign achieved.

## **Best Branded Podcast**

### **Social Chain and PrettyLittleThing**



### PRETTYLITTLETHING

### **PLT: Behind Closed Doors**

The new podcast from fashion brand PrettyLittleThing featured candid girl talk between influencers, with topics including body positivity, toxic relationships and more. The podcast provided PrettyLittleThing with a lifestyle platform to discuss sensitive issues like mental health with its audience of young, social-media-connected women.

### Insights

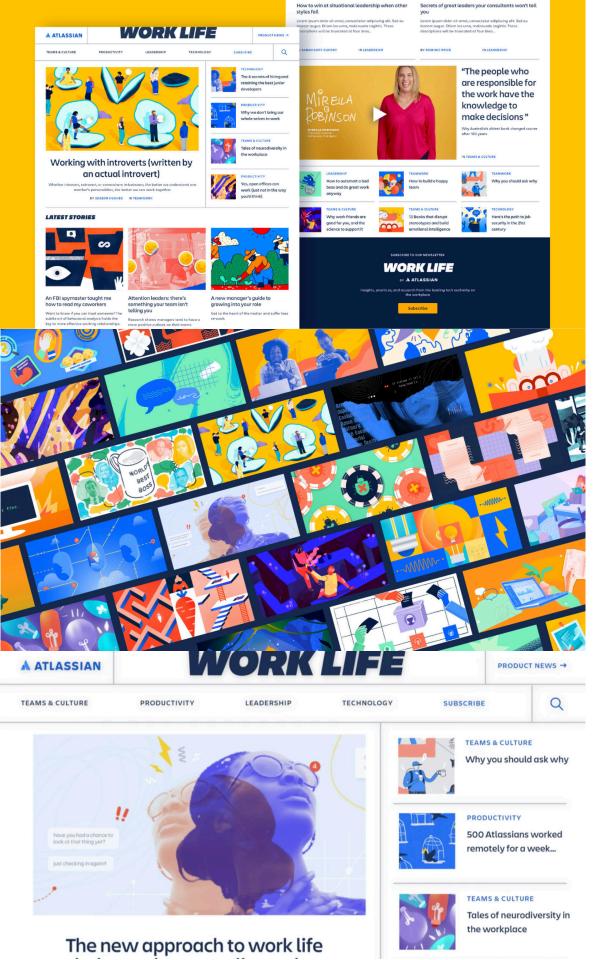
With its new podcast, PrettyLittleThing asserted itself as an empathetic brand that's deeply in touch with the concerns of its customers. Know thy audience don't just sell to them.







WE'VE HIT 100000 LISTENS ON OUR PLT: BEHIND CLOSED DOORS PODCAST



## **Best Branded Content** Site | B2B

Atlassian

## **ATLASSIAN**

### **Work Life**

Faced with the reality that its "why buy" features weren't converting new audiences, tech company Atlassian reinvented its Work Life blog to focus more on the target buyer and the real-life issues that the brand could help them with. With a wholesale change in design and editorial voice, Atlassian built a site that truly helped readers get better at their jobs.

### Insights

Atlassian's content had been focused on new product releases and features — but a new editorial focus on well-informed tips for succeeding at work changed all that. Expertise can go a lot further than product pitches.



## **Best Branded Content Site - B2C**

**The Weather Channel** 

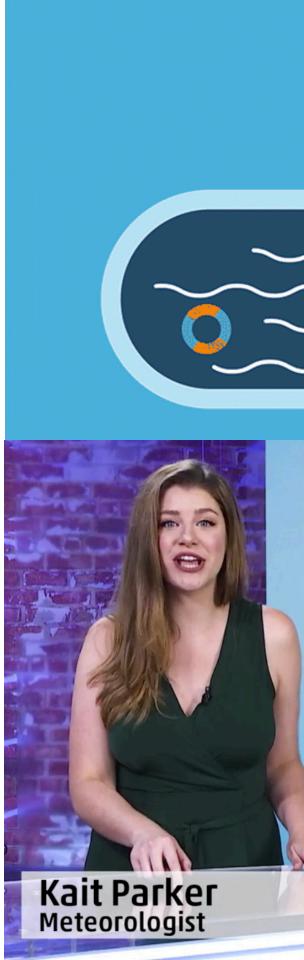


### **Forecast: Change**

The Weather Channel's campaign, which involved a temporary rebranding as "The Water Channel," generated awareness and action in support of clean water across the globe. The Weather Channel tied the campaign launch to World Environment Day, ultimately receiving 346 million impressions. More importantly, The Weather Channel inspired its audience to donate 100 million liters of clean water to 16,000 people in Cambodia and Niger.

### Insights

Thanks to the 'Forecast: Change' campaign, The Weather Channel received a whopping 34-percent boost in brand affinity. Often enough, doing authentically good things translates into doing the most good for a brand's relationship with its audiences.



## It takes 35 gallons of water to make a single cup of coffee.

Give up 1 cup per day for a year and save enough water to fill a swimming pool.



# The Water Channel





Frame The enduring, universal, irresistible appeal of the

> From an idyllic cabin in Washington to a chic ski chalet in Japan, these dreamy homes are pitched (-roof) perfect **Bu Ashlea Halpers**



The Little Bookshop

Dar Bistro & Book

NEIGHBORHOOD SPOTLIGH Hamra





**Airbnb and Hearst** 



### **Airbnb Magazine**

Airbnb presented deeply reported features on topics such as African immigrants in Palermo, Italy; foot culture in Hatay Turkey and road tennis in Barbados, With its Homes & Hosts stories, the brand highlighted the experiences of Airbnb hosts around the world, and the homes and experiences they offer. And with its Insider's Guides, the magazine also offered tips on traveling in cities like Nairobi, Beirut and Buenos Aires.

## **Best Brand Publication -Print and/or Digital**

### HEARST

### Insights

Much like its service proposition, Airbnb succeeded in helping people feel more at home in the world, and at fostering areas of commonality and connection. Content should support a brand's deeply-held goals and values, and when it does it brings the abstract to life in material ways.

## **Partnerships**

# SAMSUNG

so.da







The prevalent theme among this year's winning partnerships continued to be the concept of show-don't-tell. Whether that's powerful video that demonstrated a commitment to going big for the right reasons, or it was taking products into the world and proving what they can do — these campaigns put their claims to the test right in front of their audiences' eyes.



## **Best Agency/Client Collaboration**

**Rogers and Cowan PMK and Verizon Media** 





### Portfolio

Rogers and Cowan PMK and Verizon Media extended their long-standing relationship to plan a sustained campaign showcasing huge moments, from bringing the AIDS epidemic-focused documentary 5B to a national audience to debuting the music video "Earth," by Lil Dickey.

### Insights

By exploring causes ranging from HIV/ AIDS to tackling the climate crisis, the partners delved deeply into important social causes. Acknowledging the issues that consumers care about brings them close, driving engagement and boosting shares within an audience based on positive sentiment.



# SAMSUNG **Director X**

Promotional consideration provided by Samsung Electronics Canada Inc.

## **1 powerful device**

## **Best Brand/Influencer Collaboration** Samsung, So.da and Popp Rok

### **SAMSUNG**

### **#PowerUp**

To convey the full power of the Samsung Galaxy Note10+, Samsung collaborated with digital agency So.da and production company Popp Rok for a Twitter-exclusive content series with filmmaker Director X. Across four videos, the series highlighted three up-andcoming music video directors learning how to shoot and edit professional-quality video entirely on a Note 10+.





### Insights

With Director X, Samsung picked the perfect influencer and content format to efficiently demonstrate the capabilities of its new product. For brands making a claim for best-in-class, proving that candidacy means testing the boundaries and showing the audience what their product can achieve.

## **Best Advertising Partner for Brands**

**Innocean USA** 



### The Art of the Stunt

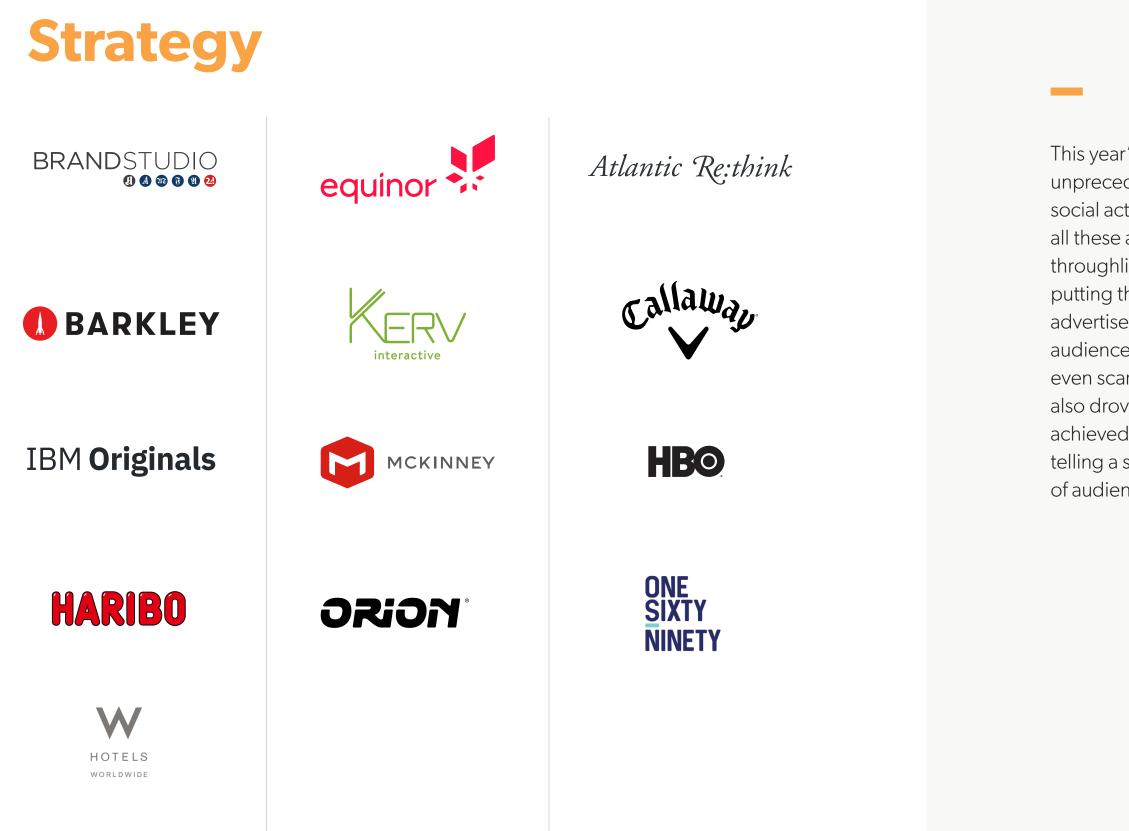
In partnership with car brand Genesis, Innocean USA created a series of cinematic content pieces designed to win over hardcore auto enthusiasts. The end result: 22 million impressions and 10 million views.

### Insights

When you're marketing a new car, it's smart to show what it's really capable of. When a car can replicate stunts from the 'Fast and the Furious' franchise, it's the real deal.







This year's strategic visionaries looked to technologically unprecedented interactive experiences, innovative social activations and even classic print formats. Across all these approaches, however, two themes formed throughlines. Chief among them was the concept of putting the right character or actor into the story an advertiser is trying to tell, and that takes knowing your audience and what they'll find appealing, engaging and even scary if it's done in the right way. Personalization also drove winning strategies this year, whether achieved by programmatic technology or a way of telling a story that simply made it feel personal in terms of audience stakes.



## **Best Multi-Channel Content Distribution Strategy**

### **Schibsted Brand Studio and Equinor**





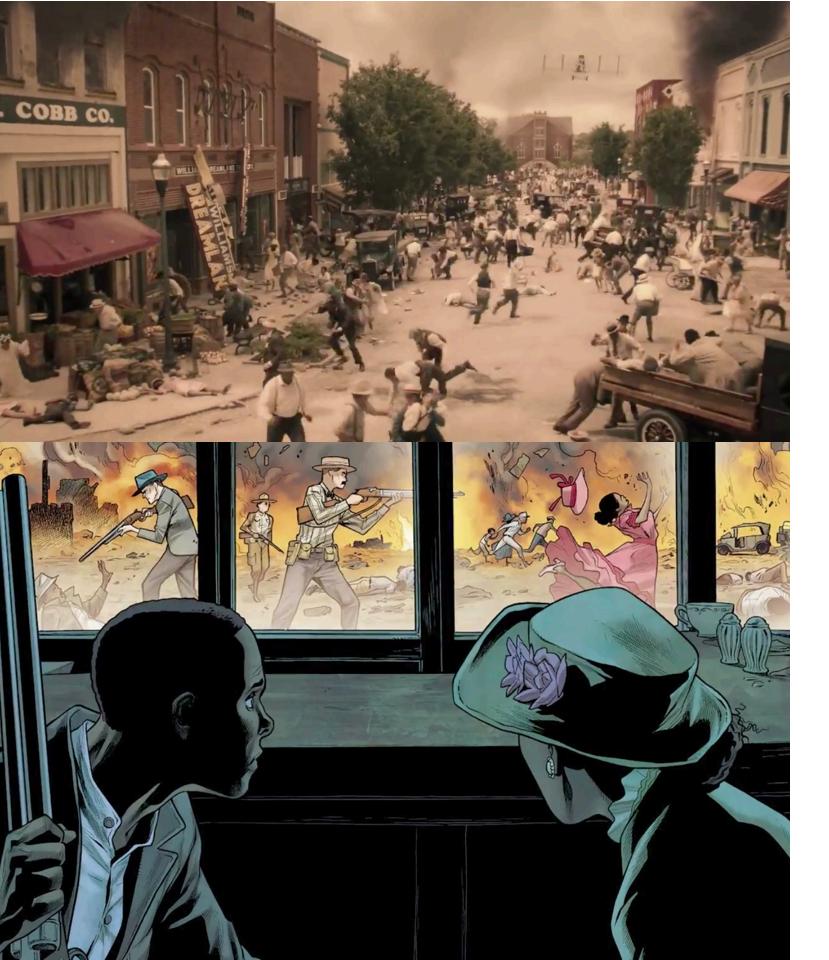
### **Climate and Energy -Easily Explained**

To communicate with stakeholders about its decision to transition to a broader focus on new forms of energy, Norwegian oil and gas producer Equinor produced episodes of advertiserfunded content to be shared via Forklart, Norway's most popular news podcast. The episodes provided insights into key issues including oil and gas, renewable energy and climate solutions.

### Insights

Equinor aligned its message with a respected news podcast and their strategy centralized this effective casting of the right actors for the story — namely Forklart. As such, the authenticity and expertise the campaign could convey was amplified by the halo of the outlet, which had some of both to lend.





# **Best Use of Native Advertising**/ **Sponsored Content**

**Atlantic Re:think and HBO** 



Atlantic Re:think

### Watchmen: The Massacre of **Black Wall Street**

The HBO series 'Watchmen' opens with HBO and Atlantic Re:think recognized a harrowing depiction of the 1921 Tulsa the seriousness of their subject matter, race massacre. But the network decided approaching it with the proper historical to take its exploration of one of the reverence and moral horror. With the ugliest moments in American history even right strategic partners, even programs further, hiring The Atlantic's sponsored with entertainment as their core intent can content arm to create a graphic novella inspire momentous conversations. - and an associated article - exploring the tragic event. The project generated 347,000 page views and was picked up in numerous mainstream media outlets.

### Insights

## **Most Innovative Use of Content**

**Barkley and HARIBO** 



## HARIBO

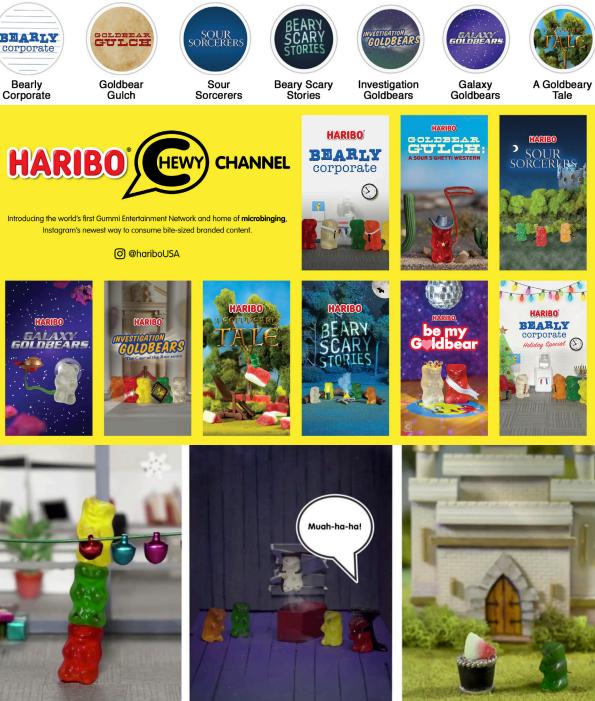
### **Chewy Channel**

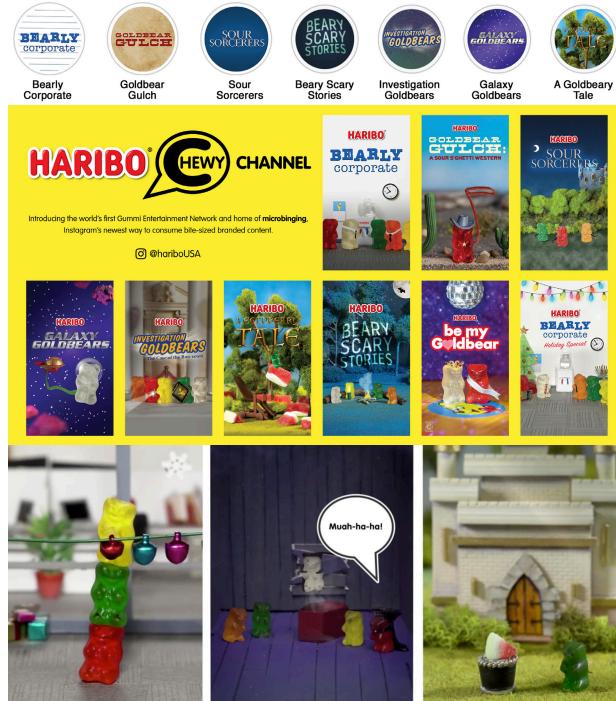
To bring attention to its brand, which is new to the US market, candy company HARIBO launched a new streaming network for short attention spans - very short attention spans. Episodes run for 15 seconds, following gummy-type creatures through western adventures, office dramas and more. The episodes, built for IGTV, exceeded ad benchmarks by 200 percent and garnered 4.2 million views.

### Insights

HARIBO wanted viewers to microbinge content as quickly as they microbinge its candy. Effective sponsored content marries content to product — and in this case, both proved short and sweet — and highlights how content trumps format, too. It's not just that the ads are quick and shareable; they're first and foremost engaging and appealing.





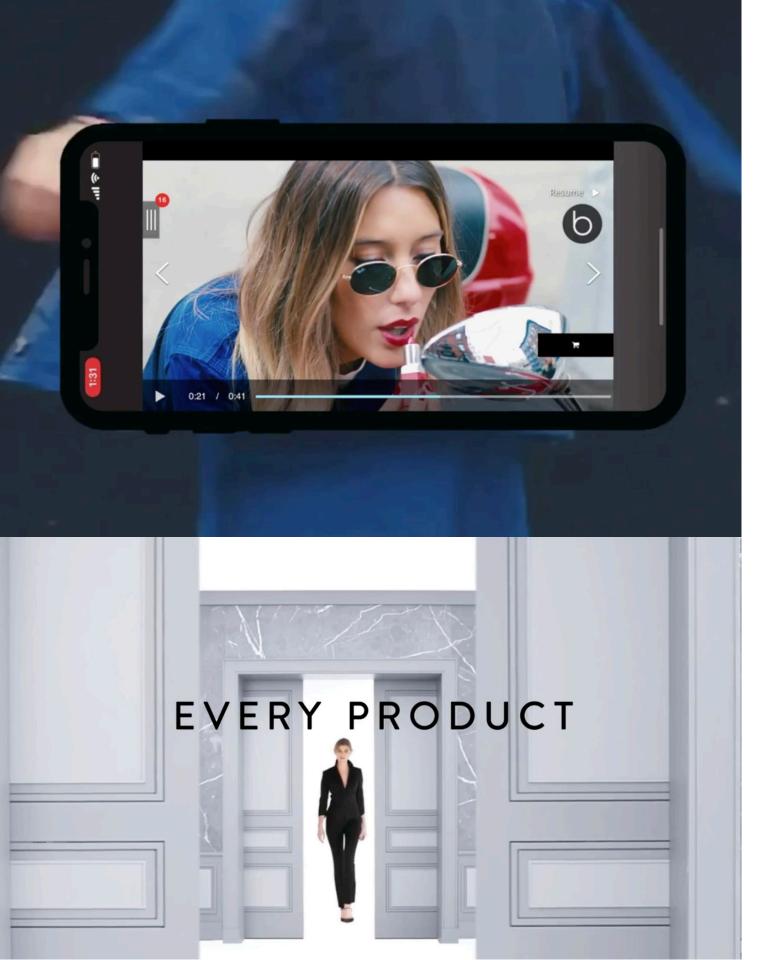




### HARIBO USA

**Candy Store** 

Welcome to HARIBO Chewy Channel, the world's first gummi entertainment network! Take a minute or two to chew over our latest series.



## **Best Use of Data Kerv Interactive and Callaway Golf**





### **Jaws MD5 Wedges**

Kerv partnered with Callaway Golf to Callaway Golf looked beyond standard launch a video campaign focused on advertising techniques, seizing on troves of data to serve audiences the Callaway's new Jaws MD5 Wedges. The interactive videos used Kerv Interactive's ad experience they preferred. From technology to create customized a golf-club grip to an ad campaign, content experiences, serving different personalization drives results. audiences unique creative based on their engagement patterns. The campaign was delivered programmatically via desktop and mobile.

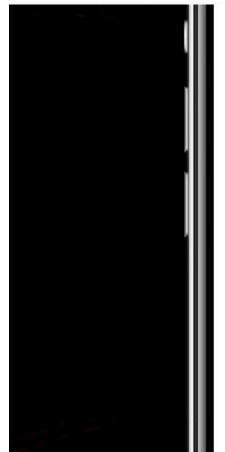
### Insights

**PROMOTED** · u/KaslanCorp 11 days ago from kaslancorp.com

Hey Reddit! Kaslan Corp here. We're excited to bring you our latest revolutionary artificial intelligence companion – Chucky! Come talk to him in the comments and learn about all his exciting features.



🛡 12.1k 🚯 Give Award 🏓 Share 🛢



## **Most Original Use of Social**

**McKinney and Orion Pictures** 



## **ORION**

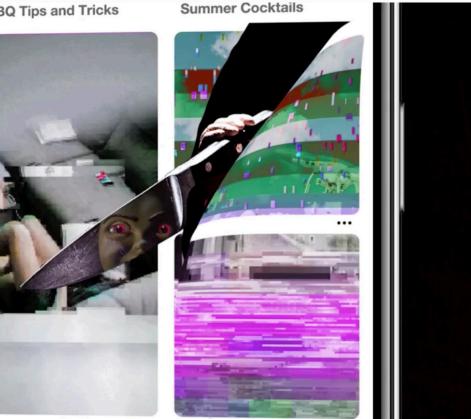
### **Child's Play**

To drive interest in the horror revival's theatrical release, McKinney and Orion Pictures took to Pinterest to jolt pinners out of their usual comfort zones. The campaign startled users with images of Chucky slashing his way through ads. The companies took the killer doll's mischief a step further with the first-ever branded Reddit bot, which engaged users in frightening conversations. Redditors didn't seem to mind: With more than 40,000 comments, it was the most successful ad in Reddit's history.

### Insights

In a stark departure from the feel-good content that dominates the social media landscape, McKinney and Orion Pictures decided to give their users the chills. Always know your genre — and its fans - and if brands put the right character or actor in the right role, audiences will react.

... **BBQ** Tips and Tricks

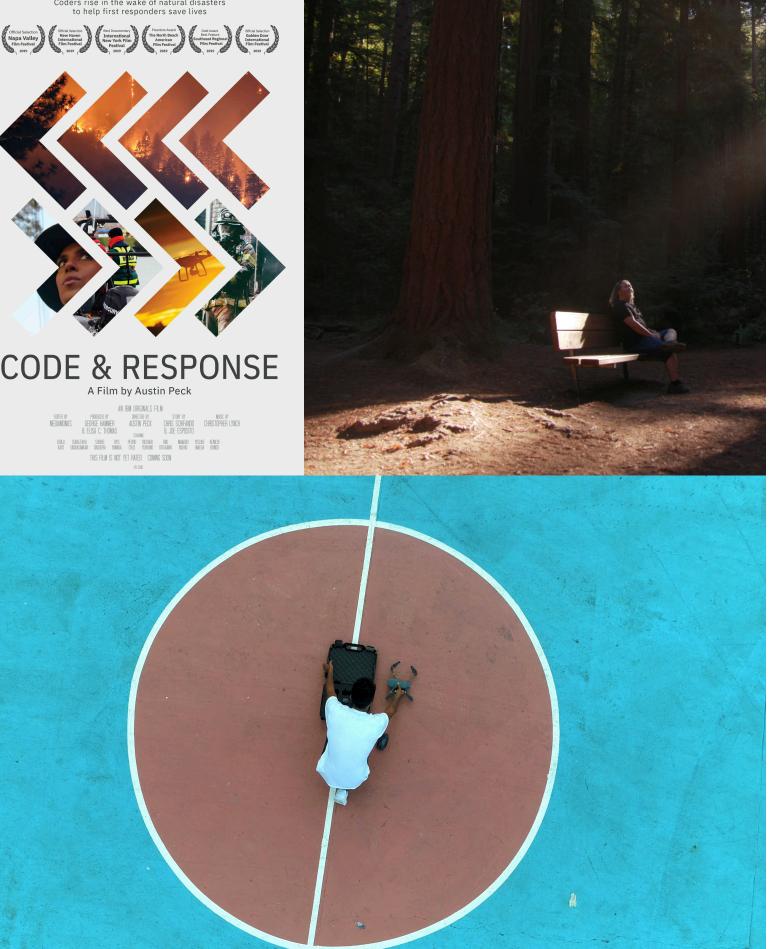


▶ 0:15

Coders rise in the wake of natural disasters to help first responders save lives



**CODE & RESPONSE** 



## **Best Use of Video**

**IBM Originals** 

### IBM Originals

### **Code & Response**

Together with the David Clark Cause, IBM Originals used a creative video United Nations and the American Red execution to powerfully convey its Cross, IBM Originals created the world's messages and goals. When mobilizing one's audience carries life-or-death largest hackathon. The brand opened up its code patterns for AI, IOT and stakes, emotional resonance helps drive blockchain, inspiring developers to the message home. build breakthrough solutions for how to better respond to natural disasters. As part of the campaign, the brand filmed a documentary showcasing what its master hackers could accomplish, distributing it across its paid, earned and owned channels.



### Insights

## **Best Use of Real-Time Streaming Video**

**160over90 and W Hotels** 



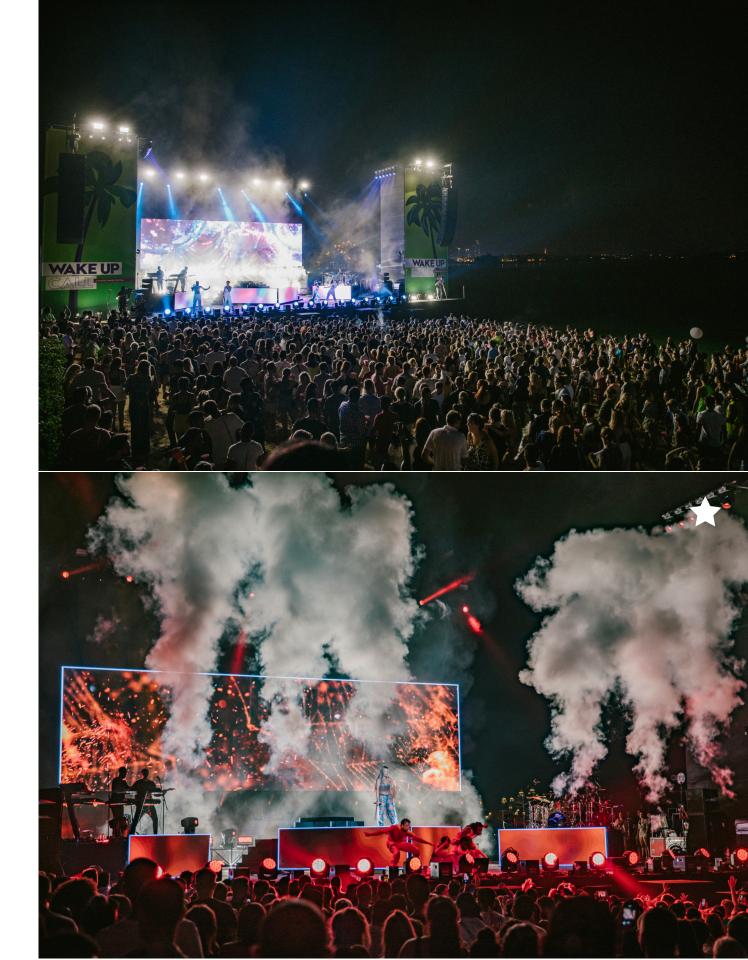


### Wake Up Call Dubai

W Hotels gave the festival experience a luxe upgrade, granting Marriott Bonvoy Members unprecedented insider access to DJs and musicians while spotlighting luxury experiences in some of the world's hottest travel destinations, including Dubai, Bali and Barcelona. The campaign's YouTube livestream pulled in 10.6 million views.

### Insights

W Hotels recognized that elaborate and alluring experiences can transcend physical locale. Digital viewers want to associate themselves with luxury travel even when they're not experiencing it.



## **Grand Prix**

## GSD<sup>™</sup>M

**POPEYES** 





There's simply no better way to put it: Our Grand Prix winners killed it. From igniting a national phenomenon with a new chicken sandwich to providing brand partners with a vast array of content options, this year's winners told countless stories across countless channels — and always nailed the message. The operating theme in the category for 2020: diverse approaches and deep benches make for standout teams, studios and agencies that can swing big, connect and knock campaigns out of the park.



## **Most Engaged Brand Community**

**GSD&M and Popeyes** 

### GSD<sup>™</sup>M **POPEYES**

### **Chicken Wars**

Popeyes was decades late to making a chicken sandwich. The brand's first, modest goal was to become passably competitive with Chick-fil-A; instead, it earned its restaurants customer lines that stretched around the block. Everything started with a 360-degree campaign leveraging user-generated content to ignite Popeyes' diehards and create a ripple effect of influence. The company became the talk of social media, ignited a genuine societal phenomenon and sold 16 times more sandwiches than expected.

### Insights

Popeyes recognized that user-generated conversation was the key to moving its product. The sandwich was really just that good; all the brand needed to do was get its fans talking about it.











#CHICKEN 🔊 🖓 WARS

Popeyes Chicken 🤣

@PopeyesChicken

### ... y'all good?

Chick-fil-A. Inc. @ @ChickfilA Bun + Chicken + Pickles = all the V for the original.

VS

10:58 AM - 19 Aug 2019











Microsoft



macvs

REVLON RALPH & LAUREN

Cartier

amazon

CLIENTS LOVE BDG

- We have worked closely with Bustle Digital Group on custom content partnerships for multiple clients and they continually bring forth innovative thinking, cutting-edge collaborations, and best-in-class service in executing our programs. Lauren Buerger, EVP, Group Director, Investment and Content, Spark Foundry
- Working with Bustle had been a high priority for our team on our first sponsored content initiative. We had high expectations and they did not disappoint. From their savvy editorial staff to their friendly team, Bustle was able to help take our creative vision for the holiday campaign and put their spin on it to create content that strongly resonated with our client's audience. We are looking forward to exploring future opportunities with Bustle's team. The Imagination Agency
- We absolutely love our continued partnership with TZR. In 2019, not only did they produce beautiful content that elevates the brand, but they also delivered above and beyond the scope of work including additional social coverage from our chosen talent and impressive digital impressions.

Katie Lewis, Marketing & PR Manager, AG Jeans

- Bustle Digital Group has proven to be an impressive strategic content partner. Their enthusiasm and ability to rise to our challenge of forging unique, first-to market collaborations, coupled with innovative and compelling executions that drive Macy's brand messages is unmatched Danee Williams Sr. Director Digital Medie Strategy, Macy's
- When I think of a POWER PARTNER, the Bustle Group comes to mind immediately BDG is strategic, nimble, open and 100% results-minded. We don't get 'cookie-cutter' concepts from this group, we get creative and innovative thinking that has helped to propel the brand beyond our wildest expectations. This is a winning publishing partner – thought-leaders in our ever-changing digital landscape.

Patrick O'Keefe, VP, Integrated Marketing Communications, e.l.f. Beauty

Bustle/Mic have been working alongside the Dove Global and USA teams for nearly 2 years delivering real time, culturally relevant content to bring to life the Dove Brand Purpose in a highly engaging way. The team has been fast, efficient with excellent quality work which has driven both our brand equity attributes and purchase intent. A joy to work with!" Sophie Galvani, Masterbrand Global Brand Vice



## Best In-House Content/ Brand Studio

## **Bustle Digital Group Studios**



### Insights

The growing BDG portfolio includes Bustle, Romper, Elite Daily, The Zoe Report, Nylon, Mic, Inverse and Input — an audience of 85 million monthly readers and counting. The company's in-house brand studio offers an array of services, including content strategy, production, distribution, proprietary research, influencer marketing and experiential executions. To date, BDG's branded-content offerings have included more than 375 campaigns, driving a bulk of the company's direct digital revenue. Top-tier clients including Hilton, Mattel, Macy's and Walmart.

BDGS boasts many strengths, but perhaps none are greater than its connection to a diverse and growing group of properties, with brands ranging in focus from science to women's lifestyle. A content studio can thrive when it has a generous canvas across which to tell stories — that's an environment in which a full spectrum of services can fully emerge, evolve and become powerful.

## **Content Marketing Agency of the Year**

**Rogers & Cowan PMK** 

REPAK ROGERS & COWAN PMK

During the first year following the merger between Rogers & Cowan and PMK BNC, the combined agency's output included documentary films, novels and a first-ever projection-mapping life event experience at the United Nations. In one socially resonant execution, the agency handled the release campaign for Verizon Media Group's 5B, a story of everyday heroes and caregivers during the first AIDS epidemic.

### Insights

Rogers & Cowan tackled an immense variety of formats and channels, often with an eye toward social good. For content marketers, there's no such thing as too ambitious, or too altruistic. And, again, a wide-spectrum approach to topics, themes and outputs means a studio that's bringing more to the table in more ways, and that's a driving factor in this year's winner's success.



## About Digiday Awards

**The Digiday Awards** include 14 different programs yearly, with focuses on video, content marketing, media and technology, among others. Competitors' brands are placed in front of judging panels made up of C-Level leaders from leading organizations, and winners are featured in Digiday's media coverage, marketing, Awards Guides, livestream galas and other announcements. The Content Marketing Awards have recognized the companies and campaigns using content to modernize media and marketing since 2014.

For more information on this or other Digiday Awards programs, visit **digiday.com/awards** 

Questions for the awards team? Let us know at **awards@digiday.com** 

